

User Guide

Austrian motorways



For which vehicles are tolls applicable?

In Austria, **all vehicles weighing up to and including 3,5t** are subject to the payment of the motorway toll. This toll is paid in the form of **vignettes** (digital or paper) and the **Digital Section Toll**.



How do the vignettes work?

In Austria there are two types of vignettes:



Tolltickets offers Austrian paper vignettes available for either **2-month** or **1-year** validity periods.

Please note that the annual vignette covers the last month of the previous year and the first month of the following year.

The validity period of your paper vignette corresponds to the duration indicated on the vignette.

The vignette is valid **only when securely affixed to the inside of the windshield outside any tinted area**. An intact vignette serves as proof of toll payment.

Tolltickets also offers the **1-day digital vignette** or the **10-day digital vignette**.

When booking a digital vignette, you must declare the vehicle category, desired validity period, start date of validity, and vehicle license plate.

Please note how the validity periods are calculated for these types of vignettes:

- *1-day Digital Vignette: This vignette is valid from the chosen start date. Starting at midnight and ending at 23:59 on the same day.*
- *10-day Digital Vignette: This vignette is valid from the specified start date and continues for the next 9 calendar days until 23:59 on the last day.*

Within a few minutes after purchase, you will receive an email with the order confirmation, including the necessary "Kontrollabschnitt" document, to present to the Austrian authorities in case of control.





How does the Digital Section Toll work?



On **six different motorway sections**, a special digital toll is employed. This system is based on **video recognition of license plate numbers**. This system is called the **Digital Section Toll**.

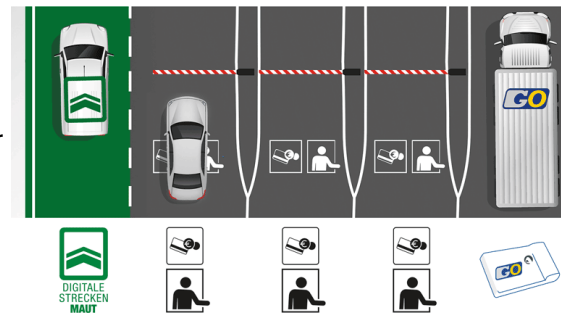
The Digital Section Toll tickets are **linked to your vehicle's license plate** and specific route. Each ticket allows for one journey in a single direction within one year from the selected start date.

The digital "route toll control section" must be presented digitally on a smartphone or in printed form. You will receive this "control section" via email after successfully booking the Digital Section Toll ticket.

Each journey recorded on your digital route toll ticket is confirmed in the system when you pass through the relevant toll station.

With a valid Digital Section Toll ticket, you can use the **designated lane marked in green** on the far left at toll booths or any open lane. Your vehicle's registration number will be electronically recognized at the toll station, and the barrier will open automatically.

Mautstellen Gleinalm und Bosruck



Helpful guidelines

Are the Austrian vignettes and Digital Section Toll tickets modifiable?

The **paper vignettes cannot be modified** since they are printed and personalised for each customer.

The digital products such as **digital vignettes and Digital Section Toll tickets can indeed be modified directly on the tolltickets customer area.**

The details that can be modified are:

- The license plate number of the vehicle for both digital vignettes and Digital Section Toll.
- The validity period of digital vignettes, as long as the original validity period has not yet started.

Can I cancel an already purchased digital vignette or Digital Section Toll ?

Austrian digital tolling products can be cancelled, free of charge, up to **14 days after the purchase date**. The cancellation can be done directly on the **tolltickets customer area**.

Contact tolltickets

For any other questions, please visit **tolltickets.com** and consult our **FAQ** section.

